# Review on Performance

2023-24

# **Lands Department**

	Services	Performance Pledges	Targets Achieved in 2023-24 <sup>Note</sup>
Α.	Response to enquiries	within 21 days	99% (99%)
В.	Lease modifications and land exchanges (non-New Territories small house cases)		
	(a) Reply to application	within 3 weeks	100% (100%)
	(b) Provisional offer or rejection or indication of in-principle agreement	within 22 weeks upon submission of all necessary information and documents	100% (100%)
	(c) Issue of legal document	within 12 weeks from receipt of a binding acceptance of the final basic terms and premium offer	100% (100%)
	(d) Offer for acceptance of the processing of technical modification applications	within 10 weeks upon submission of all necessary information and documents	100% (100%)
C.	Completion of the processing of applications for rebuilding of temporary domestic structures within existing dimensions	within 48 weeks	100% (100%)
D.	Land acquisition		
	(a) Agricultural land in the New Territories		
	(1) non-statutory compensation offers	within 4 weeks of publication of Gazette Notice	100% (100%)
	(2) payment of compensation	within 4 weeks following acceptance of proof of legal title	100% (100%)
	(b) Other cases		
	(1) statutory compensation offers/invitations to claim	within 3 weeks following land reversion	100% (100%)
	(2) cheques for the amount of interest on statutory compensation will be made available for collection	within 4 weeks following execution of compensation agreement	100% (100%)
	(c) Cheques for the amount of ex-gratia removal allowance will be made available for collection	within 4 weeks following acceptance	100% (100%)

Note: For comparison, achievements for 2022-23 are shown in brackets ().

	Services	Performance Pledges	Targets Achieved in 2023-24 <sup>Note</sup>
E.	Processing of New Territories small house applications		
	Number of small house applications processed	Not less than 2 300 small house applications per year	2 300 applications (2 572 applications)
F. Processing of New Territories village house rebuilding applications		8 months to approve a straightforward application from the date of receipt	N.A. (N.A.)
G.	Issue of Certificates of Compliance or letters indicating reasons of non-compliance (non-New Territories small house cases)	within 10 weeks	100% (100%)
Н.	Approval of development plans		
	Substantive reply to application which complies with relevant Departmental Practice Notes		
	(a) General Building Plan		
	(1) BC III cases	within 10 weeks	100% (100%)
	(2) Non-BC III cases	within 8 weeks	82% (75%)
	(b) Master Layout Plan		
	(1) BC III cases	within 10 weeks	100% (100%)
	(2) Non-BC III cases	within 8 weeks	100% (100%)
	(c) Landscape Submission	within 8 weeks	100% (100%)
	(d) Tree Preservation and Removal Proposal	within 8 weeks	96% (87%)
I.	Setting out of land boundaries	within 12 weeks	98% (99%)
J.	Checking of plans submitted under Land Survey Ordinance	within 4 weeks	100% (100%)
K.	Supply of digital maps and digital images of cadastral survey records for online downloading or ordering via HKMS 2.0	available at least 98% of the time	99% (100%)
L.	Updating of large scale plans	within 12 weeks following project completion	100% (100%)

Note: For comparison, achievements for 2022-23 are shown in brackets ( ).

#### How You Can Contact Us

#### Website & E-mail Address

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#### **Lands Administration Office**

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**Survey and Mapping Office** 

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## **Legal Advisory and Conveyancing Office**

Telephone No.: 2231 3740 Fax No.: 2845 1017

#### **Vision and Missions**

#### Vision

We strive to achieve excellence in land administration in Hong Kong for the greater benefit of the community.

#### **Missions**

- To keep pace with economic and market trends in a local and regional context.
- To continuously review policies and employ best practices to meet the changing needs of the community.
- To develop and sustain a culture of transparency and professionalism.
- To use up-to-date technology and optimise human resources to enhance productivity and efficiency.

Good land administration ensures optimum land use Lands Department